State Level Bankers' Committee – Delhi State		Convenor Oriental Bank of Commerce

MINUTES OF 95th MEETING OF SLBC-NCT OF DELHI HELD ON 11.06.2019

The 95th Meeting of SLBC-NCT of Delhi was convened by Oriental Bank of Commerce, the Convenor Bank, on 11.6.2019 in New Delhi. The meeting was chaired by Sh. Mukesh Kumar Jain, Managing Director & CEO, Oriental Bank of Commerce, the convenor Bank. The other dignitaries who graced the occasion were Sh. Ajay Kumar, Regional Director, Reserve Bank of India, Ms. Jasmine James, Dy. Secretary, Director, DFS, MOF, Govt. of India, Ms. Anita Patnaik, GM (FIDD), Reserve Bank of India.

Besides, Sh. Mukesh Sethi, Functional Head, SLBC-Delhi, Controlling Heads/ representatives of all Member Banks of SLBC-Delhi, LDMs, Senior officials from NABARD, Reserve Bank of India, Central Govt. and Govt. of NCT of Delhi also participated in the meeting.

At the outset, Shri Sukesh Kumar Gupta, General Manager and Convenor SLBC- Delhi welcomed all the dignitaries on the dais and other participants. Thereafter, he requested Shri Mukesh Kumar Jain, MD & CEO, Oriental Bank of Commerce for his keynote address.

Shri Jain congratulated all Member Banks of SLBC-Delhi & LDMs for their active participation in all the Social Security and Welfare schemes. He appreciated LDMs for organizing Financial Literacy Camps successfully with large number of participants. He spoke about the campaign for promoting MSME sector in the country which was organised in NCT Delhi with active participation of all the Public Sector Banks. All the member banks were requested to gear up their efforts for promoting psbloansin59minutes.com portal launched by the government on 2nd November, 2018.

In respect of integrity and timely submission of data by banks that is a long standing issue, he emphasized the need to develop a standardized system by all the member banks for generation of LBS related data through CBS. The Corporate business targets for branches, blocks, districts and states may be aligned with the Annual Credit Plans (ACP) under the Lead Bank Scheme to ensure better implementation. The Controlling Offices of the banks in each state should synchronize their internal business plans with the ACP under Lead Bank Scheme.

He expressed pleasure for satisfactory performance under Annual Credit Plan for the year 2018-19. He viewed that due to fast urbanization in NCT of Delhi, agriculture land is under pressure, resulting in continuous shrinking of land available for cultivation. Keeping in view the limited scope in agriculture sector, the MSME and other Priority Sector Advances need to be focused , so that overall Priority Sector Targets are achieved. He expected that NCT of Delhi will achieve and surpass the targets in current FY 2019-20.

He placed performance of Banking Business as on 31.3.2019 before the house.

- **Deposits** increased by 12.73 % on YoY basis over March, 2018 it has increased by 2.97% over Dec., 2018 level.

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- **Advances increased by 20.26%** on YoY basis and over Dec. 2018 increased by 10.32%
- Consequently, **CD ratio** has improved from 99.61% to 106.27% on YoY basis and over December-18, it has increased from 99.18% to 106.27%.
- **Priority Sector Advances** increased by 16.76% on YoY basis whereas over Dec.-2018 increased by 3.02%.

On priority sector lending, There are 11 Banks (8 Public Sector Banks and 3 Private Sector Banks which have Priority Sector Advances below 10%. These banks are requested to take immediate steps to increase their Priority sector Advances as there is wide gap between the achievement and mandatory target of 40%. **(Action : All 11 Banks- Andhra Bank, Bank of Baroda, Bank of India, Bank of Maharashtra, Indian Bank, PNB, UCO, United Bank of India, Axis Bank, Indusind Bank, Tamilnad Mercantile Bank)**

He requested all the stake holders to gear up all their efforts towards digitization and expressed the need to popularize and maximize the use of different modes of alternate delivery channels for making less cash economy as well as cutting operating cost of banks. **(Action : All member Banks & LDMs)**

He emphasized that all the existing Aadhaar Centres should be made functional and to extend the facility for the stipulated time of the day irrespective of minimum numbers of enrolments. **(Action : All Member Banks)**

To obviate difficulties faced by beneficiaries in receipt of Direct Benefit Transfer under various schemes of the Government, Sh. Jain requested member banks to educate their field functionaries on Aadhaar Seeding to ensure that such linkage was done with both the sites of KYC and NPCI to avoid inconvenience to the beneficiaries of various Social Welfare Schemes. **(Action : All Member Banks)**

Also the issue of less number of Business Correspondents requires redressal at the earliest . He pointed that the inactivated BCs need to be activated or new BCs be appointed in the non BC areas in a time bound manner. **(Action : All Member Banks)**

Under Pradhan Mantri Jan Dhan Yojana (PMJDY), more than 45 lakh accounts have been opened in Delhi. Now, the tasks before the bankers are seeding of Aadhaar as well as issuance & activation of RuPay cards, there in. The coverage of Atal Pension Yojna is another area where efforts are required by the member banks and LDMs.Under Pradhan Mantri Suraksha Bima Yojana (PMSBY) & Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY) annual renewal is done through Auto Debit. Member banks, LDMs and Insurance Companies are requested to sensitize their branches/field functionaries to make all efforts for renewal in all the exiting cases and maximize the fresh enrolments under

these schemes to see that no eligible willing account holder is left. **(Action : All Member Banks)**

Thereafter, Sh. Sukesh Kumar Gupta requested Sh. Ajay Kumar, Regional Director, Reserve Bank of India, to address the house. Shri Ajay Kumar, welcomed all members of SLBC for 95th SLBC meeting. He highlighted the following issues:

- He pointed that SLBC is highest banking platform ,so he requested that all Zonal/Controlling Heads should attend the SLBC meeting personally.. **(Action : All member Banks)**

- Sh.Ajay kumar, RD, RBI advised that SLBC meeting should be convened within 45 days after end of a Quarter. But the same does not take place because of delay in data submission by member banks and the integrity of data is also a persisting issue. If the banks changes the figures of previous quarters then review at SLBC Meeting becomes a fruitless exercise. In case some data is not final banks may indicate so . All the Controlling Heads are required to ensure to redress the matter. The member banks should adhere to the extant timeline for submission of data. **(Action : All Member Banks)**

- He informed that automated data extraction software (Through a Software ADEPT) would be finalised soon , thereafter RBI would be able to pull out data of banks from CBS directly without intervention.

- Further undernoted recent initiatives taken by RBI were also informed by Regional Director, RBI.
- 1. Bimonthly Monetary Policy Review- 6th June 2019;- Policy Repo Rate was reduced from 6% to 5.75% under Liquidity Adjustment Facility. Once the rate cut is delivered to the consumer there would be increase both in consumption Demand and Investment Demand thereby accelerating the growth(as expected by MPC)
- .2. Payment System Vision 2021- spread and increase in Digital payments will enhance Financial Inclusion Program. **(Action: All member banks)**
- 3. RBI has recently organised Financial Literacy Week from June 03-07, 2019. On Responsible Borrowing and Agricultural Finance- farmers are to make aware for end use of crop loan and other agriculture loans. The loans from banking channel should be utilised for productive purpose. **(Action: All member banks)**
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- The limit for collateral-free agriculture loans has been increased from Rs. 1.00 lakh to Rs. 1.6 lakh. This will enhance coverage of small and marginal farmers in the formal credit system. **(Action: All member banks)**

- To build the capacity and skills of Business Correspondents;- BCs are core of Financial Inclusion. For effectively delivering financial services at the grass-root level,. Train the Trainers Programme "Skill Upgradation" was organised by RBI.

- For Housing Loan Sector, the limit of Priority Sector Advances has been enhanced to Rs.35 Lacs in Metro Centres and Rs.25 Lacs in other Centres. The overall cost of dwelling unit should be Rs.45 Lacs in Metro and Rs.30 Lacs in other centres. The income criteria for EWS & LIG have been revised to Rs.3 Lacs & Rs.6 Lacs per annum respectively. The banks should focus on affordable Housing under PMAY scheme. **(Action: All member banks)**

- Payment banks are also included in Lead Bank Scheme, but they are not part of Annual credit Plan.

After that Ms. Jasmine James, urged the banks for updating all information and implementing of schemes as per the guidelines.

While deliberating on the agenda/ presentation, the following points were highlighted:

- Confirmation of Minutes of Meeting of 94th SLBC Meeting
- 21 Banks have not submitted the ATR of 94th SLBC meeting. They are requested to submit the ATR within this week. All the banks are requested to submit ATR within a week of receiving Minutes of 95th SLBC Meeting. **(Action: All member banks)**
- As per guidelines, Priority Sector Advances should be at least 40 % of the Total Advances. The achievement in NCT of Delhi in Priority Sector Advances is 13.84% of the total Advances which is far below the benchmark. Member Banks are requested to take more initiatives to increase their MSME advances, more so when the scope for Agriculture advances is limited in NCT of Delhi. **(Action: All member banks)**
- Geographical information system –The Dy Secretary Finance Delhi Government has informed that massive physical maps of all the 356 Urban and revenue villages are digitized. The process of linking of ROR with Geo-spatial Portal is under process .The organization of land record will help the bank to mark mortgage of land in CERSAI ,Delhi . Sh Manoj Kumar Dy Secretary Finance has informed that they will inform the status as early as possible.

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- For smooth functioning of SLBC and LBOs, improvement is required on the data submission and active DCO participation,DCOs are not getting support from their controlling offices . The Controlling Heads of the banks are again requested to take necessary action in the matter as per RBI guidelines. **(Action: All member banks)**
- The Controller of Accounts, Delhi Govt. has sent a letter dated 22.05.2019 to Government Business, Reserve Bank of India, with a copy endorsed to SLBC, Delhi. Delhi Govt. has informed that they had developed a utility which was under process of arrangement of remaining payment through GePG but due to non-commencement of said system by the RBI the application for the purpose could not be tested/implemented. Sh. Ajay Kumar, RD-RBI, requested Sh. Manoj Kumar, Dy. Secy. Finance to update the matter in next SLBC meeting. **(Action: GNCTD)**

- Delhi Govt. should consider about implementing Model Agriculture Act as has been done by various states for simplification of procedure for creation of charge/ mortgage of land to boost advance in agriculture sector. . **(Action – GNCTD)**

- Member Banks have been asked to submit the data of Agriculture Loans / mortgage of land for the last 10 years. They are requested to submit the details so that SLBC can submit the compiled data to Finance Deptt., Delhi Govt. **(Action : All member banks)**

- Implementation of Recovery Certificate filing process in NCT of Delhi - The relevant Act of UP state has since been provided to Delhi Govt. vide email dated 24.05.2019. The representative from GNCTD with reference to an old communication dated July 2016 ,informed the house that the legislation is already in force and is sufficient for recovery of the dues against loan given by banks and other financial institutions. As such there is no need for any new legislation as proposed by SLBC. GNCTD is requested to provide modalities of legislation to SLBC for further action in the matter. (**Action – GNCTD)**

- Concerted efforts are required to increase the CD Ratio in the seven districts with less than 40%. In many banks, the Large Corporate Branches and Mid Corporate Branches and Centralised Hub are located mainly in New Delhi district where the loans are sanctioned/disbursed whereas the unit in which the advance is utilised is located in some other district. This has resulted in large difference in CD ratio of the districts. Banks are requested to report the advances on SLBC portal as per place of utilisation. Sh. Ajay Kumar suggested that the data reporting should have uniformity among all the banks. The member banks should report their advances as place of utilization of advances so that exact position of CD ratio of all the districts can be known. **(Action: All member banks)**

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- All concerned banks are requested to redress the pending seven grievances in PMJDY within timeframe to avoid escalation of grievances to higher authorities.**(IDBI-1, OBC-1, Vijaya-5)**

- DCC/DLRC/ BLBC Convenor Banks are requested to incorporate APY as one of the important agenda in the discussions and monitor the performance of Banks as per the number of branches/ target in each District or Block as the case may be. **(Action: All LDMs)**
- Out of the 101 applications under PMJDY, PMSBY & PMJJBY, 11 applications were pending for more than three months, 1 application under PMJDY (PNB), 4 applications under PMSBY (Dena Bank-1, PNB-2 & South Indian Bank- 1) and 6 applications under PMJJBY (Dena Bank-1,Punjab & Sind Bank-1 & PNB-4) were pending for more than 3 months. The concerned banks are requested to get all the pending applications disposed of at the earliest. **(Action: Dena Bank, PNB, Punjab & Sind Bank, South Indian Bank)**

- All Member Banks are requested to inform the RBI and SLBC about the operational difficulty faced, if any, in providing banking facility through BCs in the villages. **(Action: All member banks)**

- BC Certification: Name and detail of BC with his photo and his role in banking operations and area covered should be displayed in the branch where BC is attached. This exercise should have been completed by all the banks. Also all the banks are requested to confirm that all the BCs have been certified from IIBF. **(Action: All member banks)**

- BSBD Accounts, Member Banks are requested to ensure that all BSBD Accounts opened by them, remain operational and KYC compliant. **(Action: All member banks)**

- Financial Literacy;- SBI has been requested to appoint the 3 FLCs (Financial Literacy Counsellors) one each in LDM offices at the earliest. .All LDMs/FLCs/ FLCC are requested to hold maximum Financial Literacy Camps in their districts for creating financial awareness in their area/ district. **(Action: SBI and all LDMs)**

- LDMs are requested to cover all the skill centres of their respective districts and also upload the digital contents in the remaining centres.**(Action: All LDMs)**

- Banks are to maximize Aadhaar seeding in PMJDY and other social welfare scheme accounts to link them to DBT Schemes. **(Action: All member banks)**

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- Member banks are requested to take all necessary actions for maximising the progress of their bank branches under digital modes of payment, provision of continuous connectivity with sufficient bandwidth, installation of ATMs and POS machines . **(Action: All member banks)**

- RuPay Cards should be issued in all PMJDY accounts and efforts be made for activation of RuPay Cards/PINs up to the maximum level; **(Action: All member banks)**

- DBT accounts of School Students ;-Banks are requested that they may allot a different "product code" in their CBS to all such accounts opened by banks so that the stipulation of inoperative/dormant account due to non operation does not apply while crediting proceeds of DBT as mentioned in the agenda.
  Member banks are requested to take immediate action to make all the a/cs of students opened by them as active and also all such a/cs should be seeded with Aadhaar. **(Action: All member banks)**

- The activity wise target under Annual Credit Plan 2019-20 was placed before the house for approval.

The issue of non-linking of PLP by NABARD and Targets in ACP was discussed. Sh. Vikas Bhatt, AGM, NABRAD , pointed that the figures reported by member banks are highly inflated as they may have uploaded outstanding figures of advances in place of disbursement during the period or data of some nearby places may also be included in the NCT Delhi.- Sh. Ajay Kumar, Regional Director, Reserve Bank of India suggested NABARD to resolve the issue by calling a meeting with member banks. **(Action: NABARD, SLBC & member banks)**

- Delhi Govt. has launched Higher Education and Skill Development Guarantee Scheme for pursuing higher education in Delhi. In this regard, all the Member Banks are requested to update the required details and also dispose off the pending Student Loan Applications (more than 30 days old) and update the status on e-District portal of Higher Education Deptt. of Delhi Govt. **(Action: All member banks)**

- Banks are requested to popularize the PMAY scheme. The banks are also requested to lodge their claim of subsidy timely with NHB/HUDCO. **(Action: All member banks)**

- Banks are requested to clear the pendency of KVIC cases FY 2016-17 and FY 2017-18 , Qtr.Sept-18 & Dec.-18 within next 7 working days. The cases pending

should either be rejected or sanctioned and disposal is updated immediately on the KVIC portal. **(Action: Bank of Maharashtra, Canara, DSCB, HDFC, Indusind, Karur Vysya, Laxmi Vilas Bank, Syndicate, United Bank of India.)**

- As per the KVIC Circular letter dated 23.04.2019 all the member banks are advised that the pending Margin Money/Subsidy claims prior to 01.07.2016 cases be claimed on or before 30.06.2019.

  Banks are required to send these pending claims to KVIC Delhi office latest by 14.6.2019 so that settlement may be sent to KVIC Main Office within timeframe. Thereafter the banks themselves shall be responsible.

  Banks are advised to follow up for the reduction of NPA regularly with OTS/ legal remedies. Further, Delhi Govt. is requested to coordinate with the banks in recovery of NPA in agriculture and Govt. sponsored schemes.

  LDMs are also requested to review the above NPA position of their district in their DCC/DLRC meetings. **(Action: All member banks)**

- Member Banks are requested to ensure that every branch should have note sorting machine/ fake note detecting machine. The experienced staff should be posted on Cash Counter and staff should be provided training on Counterfeit notes. As per policy, in case of deposit of 5 or more fake notes are detected in a single transaction FIR should be registered with the police authorities. if any bank faces any problem in registering FIR, the matter should be reported to SLBC and RBI. **(Action: All member banks)**
- Banks are requested to ensure that all their ATMs are working properly and any issue regarding ATM transaction should be resolved immediately. Sh. Ajay Kumar, RD, RBI pointed that ATMs should be replenished with cash. The exchange of soiled Notes should not be refused. The branches should be sensitised on the issue. **(Action: All member banks)**
- All Banks are requested to dispose off the pending 425 general grievances within prescribed timeframe and the nine grievances which are pending for more than one month should be disposed of immediately. **(2-Central Bank of India, 4-PNB, 2- Vijaya Bank & 1-Nainital Bank)**
- All Member banks are requested to file registration of all transactions of securitization, asset reconstruction and security interest within the prescribed period and expedite submission of the information on registration of transactions related to

both immovable and movable securities on the portal of CERSAI. **(Action: All member banks)**

- Stand up India- The progress under the scheme is not satisfactory and there is need for focused attention by the Member Banks/LDMs to improve the progress. **(Action: All member banks)**
- Market intelligence issues-The member banks are requested to be vigilant and sensitise their branches/ field functionaries on the market intelligence issues and also share the same with SLBC and LDMs for onward discussion in the DCC/DLRC/STATEWISE meeting. **(Action: All member banks)**
- Issues pending in DCC/DLRC meetings;-The absence of DCO in person in DCC/DLRC meetings continues to exist.

  Many officials deputed by the Banks for DCC meetings are not DCOs, such persons are unaware about the data provided by their bank or the purpose of this meeting and the issues for discussion.

  These Issues have been raised repeatedly in the meetings. The LDMs are requested to inform the name of defaulting banks and the dates when the matter was escalated to their controlling heads. **(Action: All member banks)**

After deliberations of agenda items, the Banks/branches which had shown remarkable performance under APY were awarded with mementos by PFRDA.

Meeting was concluded with vote of thanks by Sh.Shriram Iyer, General Manager, State Bank of India.

(SUKESH KUMAR GUPTA)

General Manager & Convenor,

SLBC-Delhi